

TAPESCRIPT

Narrator: Listening Test

Connection Problem

Section 2

Liza drops by Jenny's desk to have a chat. Jenny then calls Steve again and leaves a message with his colleague.

The recording will be played twice. Do as much as you can the first time and answer all the questions the second time.

You have 30 seconds to look at your questions. [30 sec music]

Listen and answer the questions.

- {Liza: Is the Internet working yet, Jenny?
- Jenny: No, it's still not working, and what's more Steve still hasn't called back.
- Liza: That's unusual. That means he must be very busy.
- Jenny: What can I do? I really need to send that confidential report using my computer. If I don't, then it's going to cause problems for the Principal.
- Liza: You could give Steve a ring again.
- Jenny: Do you think so? If he is there, he will already have my message. Besides I don't want to bother him.
- Liza: He won't mind. It won't hurt just to call. *[friendly and encouraging]* Go on.
- Jenny: Okay. Here we go... *[ringing sound – longer than last time]* Oh it's ringing for longer – no answer machine this time. Maybe he's back.

[Sound of phone being picked up]

- Joe: Hello, Steve's office.
- Jenny: *[surprise]* Oh hi. Is that Steve?
- Joe: Sorry, he's not here right now. Can I take a message?

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Jenny: Yes. Who am I speaking to?

Joe: This is Joe. I'm helping Steve in his office today – he's got some jobs to do on the new site setting up the computers. If you give me a message, I'll give it to him when he gets back.

Jenny: *[now with a friendly tone after being initially surprised not to hear Steve's voice]* Sure. This is Jenny, the secretary. Could you tell him that my Internet is not working? *[concerned tone]* It's really urgent because it hasn't been working all day. I need to send an important report to the Principal. He needs to get it, otherwise I'll be in trouble.

Joe: Don't worry. I'll let Steve know as soon as he comes in. I'll get him to call you.

Jenny: Thank you.

Joe: Not a problem. Bye.

Jenny: Bye.

[sound of hanging up]}

Narrator: Now listen to the recording again.

[repeat recording {}]

You have 30 seconds to check your answers.

[30 sec music]

This is the end of Section 2.